



FAX
FRESNO AREA
EXPRESS



**RURAL & URBAN
CONSOLIDATED TRANSPORTATION
SERVICES AGENCY (CTSA)
OPERATIONS PROGRAM & BUDGET
FY 2022-2023**

Providing safe and reliable transportation

PROPOSED ADOPTION: JUNE 30, 2022

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SECTION I: INTRODUCTION

Consolidated Transportation Service Agencies (CTSAs) were created by Assembly Bill 120 (AB 120) in 1979. CTSAs were created for the purpose of improving coordination and consolidating social service transportation services in each California County. The AB 120 legislation led to the creation of the AB 120 Action Plan by the Council of Fresno County Governments (FCOG) in 1982. This 1982 AB 120 Action Plan created three CTSAs for Fresno County: 1) Clovis Urban Area—City of Clovis sole designee of this CTSA; 2) Fresno Metropolitan Area—City of Fresno/Fresno Area Express (FAX) and Fresno Economic Opportunities Commission (Fresno EOC) co-designee of this CTSA; and 3) Rural Fresno County—Fresno County Rural Transit Agency (FCRTA) and Fresno EOC co-designees of this CTSA.

In 2020, the FCOG re-designated the CTSA's in the following: FCRTA is now the sole designee for Rural Fresno County and administers the funding, activities, and transportation programs of all CTSA service providers in Rural Fresno County and the City of Fresno/FAX is the sole designee for the Fresno Metropolitan Area and administers the funding, activities, and transportation programs of all CTSA service providers within the Fresno Metropolitan Area.

Fresno EOC is the lead social service transportation for the Consolidated Transportation Service Agency (CTSA) and has been providing social service transportation since 1982. Fresno EOC has made available its relationships with many other social service agencies in providing CTSA services and will continue to do so with pride.

This OPB outlines how Fresno EOC Transit Systems will use its partnerships with twelve and counting other social service agencies or programs to enhance transportation to more social service agencies using the resources provided by FCRTA and FAX. These contracts include services for low-income school children, low-income adults, elderly adults, and disabled adults. Each of the twelve and counting service agreements serve specific groups in Urban Fresno, Rural Fresno County, or both. The attached budget includes detailed revenues and expenses accounted for separately for each service in the urban and/or rural areas. Within this budget, personnel and overhead expenses are shared between the various partnerships and services.

While each service agreement (contract) has its own revenues and expenses, they each also have unique match requirements and terms (one, two or three years). The support from the CTSA Local Transportation Fund (LTF) for any one service is based on the balance of needs between all other services included in the urban or rural CTSA operation.

Fresno EOC as the leading social service transportation for the Consolidated Transportation Service Agency (CTSA) intends to assist FCRTA & FAX in meeting the following purposes:

1. Provide a program of operations, including an implementation schedule for new and/or modified services and a program budget for CTSA coordinated and consolidated social service transportation services for the program year July 1, 2022 through June 30, 2023.
2. Serve as a resource document for local elected officials, social service agencies and

the general public.

3. Demonstrate the CTSA's compliance with Section 99275.5 of the Public Utilities Code concerning Transportation Development Act (TDA) Local Transportation Funds (LTF) Article 4.5 claim evaluation criteria and required findings and with the COG Assembly Bill AB 120 Action Plan adopted February 1982 and as amended in April 1990.
4. Document efforts to improve coordination and consolidation of social service transportation services in order to:
 - a. Demonstrate compliance with Chapter 1120 of the 1979 California Statutes by addressing and substantiating which of the coordination benefits specifically listed in the legislation should be pursued by the CTSA's in the Fresno Metropolitan Area and Rural Fresno County.
 - b. Create additional opportunities to utilize supplemental grant funding available from federal, state, and local assistance programs to support social service transportation services by demonstrating that "coordination criteria" have been addressed.

SECTION II: GOAL, OBJECTIVES, AND POLICIES

Through its contracts with FCRTA and FAX, Fresno EOC Transit Systems as a sub grantee will address the following CTSA goal, objectives, and policies delineated in Chapter 1120 of the 1979 California Statutes and the Assembly Bill 120 Action Plan. These are as follows:

Goal

PROVIDE SAFE, RELIABLE TRANSPORTATION FOR AGENCIES BY PROMOTING IMPROVED COORDINATION AND CONSOLIDATION OF AVAILABLE RESOURCES.

Objectives

- Centralize administration to eliminate duplicative administrative requirements.
- Identify and consolidate all sources of funding to provide more effective and cost-efficient services.
- Centralize dispatching for more efficient vehicle use.
- Centralize maintenance for adequate, regular, and more cost-effective vehicle maintenance.
- Implement an exemplary driver-training program for safer vehicle operation and lower insurance costs.
- Combined purchasing and pricing bid/quotes for more effective cost savings.

Policies

- Fresno EOC's centralized administration will utilize, to the maximum extent possible, existing public and private administrative capabilities and expertise.
- The following policies provide a framework for developing a sound public transportation system throughout Fresno County. They expand upon previously stated overall Regional Transportation Plan (RTP) goals, objectives and policies and are more specifically targeted toward the public and social services transportation system. Fresno EOC will work with the CTSAs (City of Fresno & FCRTA) to continue the following policies:
- Pursue expanded federal, state, and local funding for social service transportation.
- Provide transportation to the eligible agencies within defined service areas, focusing on transportation needs of low-income, elderly, and disabled persons.
- Support coordination and consolidation of social service transportation and promote effective and efficient use of existing resources. This will include seeking partnerships with more social service agencies in Fresno County.

- Encourage safety, appropriate frequency of bus service, reasonable fares, and the provision of adequate service to satisfy transportation needs which are determined to be reasonable to meet.
- Incorporate a variety of public transportation services and vehicles, as warranted, throughout the County.
- Encourage the private sector to engage in the provision of public transportation services.
- Advantages and disadvantages of projects are considered; factors include economic, environmental, and social factors.
- Existing sources of funding utilized prior to the Social Service Transportation Improvement Act (Assembly Bill 120) shall, to the maximum extent possible, be continued.
- Consolidation of services shall, to the maximum extent possible, utilize existing agency operating and maintenance personnel and expertise.
- FCRTA and FAX will utilize their regulatory role over Transportation Development Act (TDA) funds by monitoring and evaluating the performance of the CTSA's through the TDA claim process, an annual financial audit, an annual productivity evaluation, a triennial performance audit, and the CTSA's compliance with the AB 120 Action Plan.
- FCRTA and FAX, as part of their on-going transportation planning process, which includes review by various technical committees, shall review CTSA designates' compliance with the AB 120 Action Plan annually, at a minimum.
- FCRTA and FAX will continue to encourage members to evaluate their financial commitments to local social service projects (which either in full or in part provides transportation services) and make appropriate recommendations for proper coordination with the CTSA to maximize the effective use of local transportation dollars.
- FCRTA and FAX will insure overall TDA/LTF Article 4.5 funds will not be expended without the minimum match requirement with other available funds to the CTSA.
- Fresno EOC as the lead social service agency under the CTSA's will maintain, at a minimum, an overall farebox revenue-to-operating cost ratio of fifty-five percent (55%) for all CTSA transportation services. The required fare box revenue may consist of fares, donations and/or social service agency revenues.
- Fresno EOC will evaluate all the Rural and Urban agencies within CTSA's annually and forward the information as appropriate to the FCOG's Social Services Transportation Advisory Council (SSTAC) Productivity Evaluation Committee. SSTAC evaluation shall include recommendations regarding changes and improvements in existing CTSA

services. The SSTAC shall be responsible for reviewing performance standards to be used in the evaluation process. Performance standards shall take into consideration the special needs that are being responded to by the CTSA and also the goals of AB 120. The SSTAC evaluation process shall take place prior to the annual submission of the OPB to the COG to allow for the inclusion of any SSTAC recommendations in the OPB.

SECTION III: OVERVIEW OF SOCIAL SERVICE TRANSPORTATION

Social Service Transportation Objectives

It is the goal of the Fresno Rural and Urban CTSA administered by FCRTA and FAX to work toward improved social service transportation through coordination and consolidation of transportation services. The Fresno urban and rural CTSAs will work to achieve the following six objectives:

- Centralized Administration
- Consolidated Funding
- Centralized Dispatching
- Centralized Maintenance
- Driver Training Programs
- Combined Purchasing

Fresno EOC, as the lead social service agency, will be the liaison with the social service contracts and agencies participating in the Social Service Transportation program and reporting to the City of Fresno and FCRTA, as public agencies to provide public accountability for Social Service Transportation operations.

Fresno EOC's contracted companies and agencies are composed of social service agencies operating various social service programs. Fresno EOC attempts to maximize resource utilization while responding to needs through the coordination of existing resources combined with new resources. Going forward, a major goal and objective of FCRTA and FAX as the Fresno Rural and Urban CTSAs is to increase the number of social service agencies that Fresno EOC will contract with and form partnerships within Fiscal Year 2022-23 and beyond.

Operational Objectives

Fresno EOC, on behalf of FCRTA and FAX, will continue to implement the coordination and consolidation objectives, as follows:

Centralized Administration

Fresno EOC currently operates transportation services for numerous social service programs. Centralized administration of these contracts has resulted in the ability to amalgamate with other agencies to provide a broader-based and a more comprehensive view of service needs and objectives. This enhanced planning capability has resulted in a more effective utilization of available funds.

Fresno EOC has continued to serve as a technical advisor and clearinghouse for small community-based organizations and other governmental member agencies. Staff time

devoted to administration has been

reduced and other cost savings have been affected as a result of increased technical expertise utilized in service planning and delivery.

For example, the Central Valley Regional Center (CVRC) requires transportation for approximately 450 consumers from home to approximately 18 locations. Centralized administration allows for CVRC staff and home providers to communicate with a single source to coordinate very complex operations each day.

EOC leverages matching funding from the FMAAA to coordinate the transportation of senior citizens each day to congregate meal sites to participate in fellowship and nutritious meals in the Urban areas. Fresno EOC coordinates the daily rides and makes individual and route adjustments, as necessary.

Consolidation of Funding

Consolidating funding under the Fresno EOC contracts allows for economies of scale when purchasing capital equipment and leveraging funds for the operations. Fresno EOC anticipates receiving various operating revenues from social service agencies in FY 2022-2023. These revenues contribute to the minimum required fare box match requirements of 55%. These match projected percentages include all non TDA funds as a match.

Consolidation of funds increases leverage in purchasing vehicles. As necessary, Fresno EOC applies for Federal Transportation Administration (FTA) Section 5310 Capital Grants to purchase new vehicles and other equipment, such as two-way radios, wheelchair lifts, and computer equipment and software, to keep the fleet current. Keeping the fleet up to date is important for the reliability of vehicle service to our customers; it also assists in maintaining a more constant vehicle maintenance expense and cost of maintenance per vehicle. Currently those FTA Grants are utilizing toll credits for the local match.

Centralized Dispatching

Fresno EOC has consolidated dispatching into one central center. The specific benefits of dispatch consolidation are the reduction of transferred calls, a better regional awareness within the County, consistency, expertise, economic and operational efficiencies and better accountability, data and customer service.

Fresno EOC employs up to eight dispatchers depending on demand with each station equipped with multi-line telephone systems and computers with dual monitors. The software system has scheduling, database, and mapping systems. Each dispatch station also has two-way radio microphones with separate audio listening devices, and various protocol references and quick reference procedures. The internet service is supported by fiber optic service lines for maximum speed and capacity. Bilingual dispatchers are on duty and several bilingual personnel are available for interpreting needs in several languages.

Centralized Maintenance

Fresno EOC commenced operation of a centralized maintenance facility on March 3, 1987. Fresno EOC offers a preventative maintenance program that provides on-site maintenance services. To accomplish this goal, all preventative maintenance work (defined as tune-ups, oil changes and lubes, complete brake work and other minor repairs) is performed at the Transit Systems maintenance service facility, located at 3110 W. Nielsen Avenue in Fresno, by professionally certified mechanics.

This preventative repair work is required by California Highway Patrol (CHP) regulations, and repairs are performed according to existing preventative maintenance schedules approved by the CHP for all motor carriers. All repairs are subsequently recorded and filed as approved by the California Motor Carrier Division for general record keeping and vehicle history documentation.

Additionally, the Fresno EOC maintenance department is currently utilizing maintenance tracking software, which has greatly enhanced record keeping and reporting capabilities. In April of 2022 Fresno EOC received a “satisfactory” rating from the California Highway Patrol (CHP) Motor Carrier Division, which is the highest rating given by the CHP. Transit Systems has earned this satisfactory rating each year since inception.

Fresno EOC continues to look to market its services to other social service agencies. Fresno EOC has entered into a contract with The Arc of Fresno and Madera Counties to provide preventative maintenance services to 70 ADA compliant vehicles beginning July 1, 2023. The facility has room to expand to meet increased demand, as well as accommodate the infrastructure for future electric vehicle needs. Fresno EOC continues to expand the preventative maintenance services to other external partners.

Transit Systems mechanic productivity and all vehicle repairs are entered into a vehicle maintenance software tracking program. Fresno EOC continues to offer very competitive labor rates for maintenance services. They provide all maintenance for the transit fleet as well as a few other Fresno EOC programs such as the ARC, Local Conservation Corps, Sanctuary, and support services program.

Service Schedule

All repairs and preventive maintenance services are scheduled based on the Daily Driver Pre-Trip Report forms which are turned in each day after routes are completed. These forms log the daily miles travelled and note any problems that the vehicle may have on a particular day. The service intervals are based on mileage or days, whichever comes first (school bus: 3,000 miles or 45 days; B- bus: 5,000 miles).

Labor Rate

The shop labor rate is set well below most regular shop labor rates due to operational efficiencies and our non-profit status. All outside agencies will receive the lowest negotiated rate possible for their fleet size.

Equipment/Parts

The maintenance facility is equipped with tools such as scanners, brake lathes, high tonnage lifts, automated lube equipment, tire machinery and other necessary shop tools. The parts storage room is stocked with filters, alternators, specialty vehicle parts and various dealer items. Bids are taken annually to assure the best possible price and service.

Mechanics

The four mechanics have a combined experience of over 150 years and each mechanic is ASE Certified in various categories. All are capable of working on a variety of vehicles including gasoline, and diesel fueled.

Driver Training and Safety Programs

Fresno EOC has developed a comprehensive program for training and orientation that is available to the City of Fresno, Fresno Area Express (FAX), the City of Clovis, the Fresno County Rural Transportation Agency (FCRTA), as well as various other transit agencies working within the CTSA.

Demand-response transit drivers are required to obtain a Special Driver Certificate through the California Highway Patrol. All drivers who seek a certificate or need to renew a certificate must complete the California Department of Education's approved Bus Driving Course. Our California State Certified Instructors are certificated through the Department of Education to teach this course.

Fresno EOC has successfully become part of FMSCA Training provider registry (TPR) and are federally registered for the Entry Level Driver Training (ELDT). To be listed on the TPR, training providers need to meet specific requirements addressing Curriculum, Facilities, Vehicles and equipment, and Instructors

Fresno EOC has exceed the FMSCA federal requirements and State requirements by giving original applicants training which consists of a minimum of 40 hours of total instruction. Training includes but is not limited to 20 hours of classroom and 20 hours of behind the wheel training. This course provides the applicant with the information needed to become a professional bus driver.

The minimum 20 hours of classroom instruction includes, but not limited to, knowledge of laws and regulations, defensive driving, specialized defensive driving, passenger loading and unloading and special needs for the developmentally disabled. This is to ensure efficient safe transportation and proper training to pass the state-required driving test.

All drivers who wish to keep their certificates current must acquire 10 hours of in-service each year and when they are up for renewal, they must complete 10 hours of classroom. We have an informative program to keep all our drivers current with their renewal requirements.

The study materials used are the current and up-to-date DMV California Driver

handbook, DMV Commercial Handbook, Passenger Transportation Safety Handbook, Transportation Safety Institute, and other materials required for each lesson.

Fresno EOC conducts mandatory driver in-service meetings held five times a year. The mandatory driver in-service meetings are specialized training for the drivers. Topics covered include but not limited to defensive driving techniques, emergency procedures, passenger management, loading and unloading passengers safely, use of special equipment such as wheelchairs, wheelchair lifts, wheelchair 7-point tie-downs, and vehicle safety and ADA and Cal/OSHA requirements. Drivers are informed of any new or existing laws or regulations that are added or changed.

One of the five meetings is hands-on training. This is where vehicles and events are planned, and drivers get hands-on training through demonstrations. One event may include a session on vehicle breakdowns or how to safely conduct yourself after being involved in an accident.

Other events may include bus evacuation demonstrations, blind spots tips and use of mirrors, wheelchair safety inspection, and wheelchair 7-point tie down system and wheelchair lift procedures.

The Safety Team consists of a Manager/Director, Agency Safety Coordinator, a Transit Supervisor, Union stewards or representatives, and two non-management employees, one of which is a mechanic. The Safety Team meets at least monthly. The goal of this team is to discuss on-the-job injuries and/or vehicle accidents prevention and keep an up-to-date Safety Program. This team has had a positive impact on the Transit Systems safety record. Fresno EOC encourages employees to offer safety suggestions. The Safety Team reviews all suggestions, and they are reviewed at the mandatory safety meetings.

Fresno EOC has a safety video library. The library consists of training videos and is expanding to ensure up-to-date education on vital safety procedures and the critical elements of safe driving.

The success of these trainings has shown through in this past year. We have had one of the safest years ever at Transit Systems. The Safety team has reviewed all the accidents and determined not to issue any preventable accidents to our bus drivers. Workers compensation injuries have also been almost non-existent due to the increased safety efforts of the new Safety and Training Manager.

Fresno EOC offers an instructional class in American Red Cross First Aid and Cardiopulmonary Resuscitation (CPR). The Safety and Training Manager is American Red Cross certified to teach First Aid, Cardiopulmonary Respiratory (CPR), and Automated external defibrillator (AED). All drivers attend this course and every two years renew their certificate. This course teaches drivers to identify and eliminate potentially hazardous conditions in their environment, recognize emergencies and make appropriate decisions for first aid care. It teaches the knowledge and skills that individuals in the workplace need to know to give immediate care to an ill or injured person until more advanced medical care arrives.

Fresno EOC continues to be enrolled in the California Department of Motor Vehicles

(DMV) Pull Notice Program. This program allows the employer to receive updated information on each driver. It is generated every 11 months. If a driver has any activity on his or her driving record, DMV will generate a pull notice to the employer.

The DMV Pull Notice Program enables Fresno EOC to identify drivers who may be receiving a suspension or revocation. The driver is informed about the actions and may take care of any situations before the suspension. If a suspension takes place, the employer can take measures to ensure the driver does not drive until the action is lifted.

Combined Purchasing

Social service transportation conforms to the purchasing policy as established by the Fresno EOC Finance Department and is reviewed by the Internal Auditors. Annual bidding is performed in order to compare market costs and utilize the lowest cost for goods and services. This bidding includes vehicle best quality at the parts, fuel, insurance policy coverages, and all other major goods and services. All goods and services over \$5,000 are purchased with a minimum of three (3) vendor quotes. Goods and services over \$75,000 must follow a formal bid procedure. Any purchases over \$150,000 must follow formal bid purchases and be approved by the Fresno EOC Board.

Vehicle Procurement

Fresno EOC Transit Systems is consistently seeking to modernize its fleet through various public and private funding opportunities. During the 2019 Fresno COG FTA 5310 process, Fresno EOC applied and was selected to receive three (3) buses valued at \$257,030. As explained below, the average age of the fleet is over 10 years old, requiring significant investment in the years to come. Transit Systems is also looking into the possibility of leasing it as a more cost-effective option to purchase new vehicles. Fresno EOC is currently in the process of developing an alternative fuel program, and as such is prioritizing the procurement of vehicles with greater fuel efficiency, including electric and natural gas vehicles and their respective infrastructures.

Fresno EOC has leased ten cargo vans for Food Service meal delivery. Transit has received five vehicles to date and is waiting for the additional five vehicles to be built. The cost of upkeep of the new vehicles will provide savings compared to the older vehicles.

Vehicle Inventory

Fresno EOC's Transit Systems' fleet, as of May 13, 2022, consists of the following:

Vehicle Description	Fuel Type	Number
1. School Buses	Diesel	29
2. Wheelchair Cutaway Vans	Gasoline	59
3. Small Mini-Vans	Gasoline	5
4. Meal Delivery Vans	Gasoline	31
Total Vehicles		124

Complete Vehicle Inventory is found in Exhibit A. As can be seen in Exhibit A, many vehicles will need to be replaced in the coming years and will be identified in a separate Fleet Analysis currently being drafted.

Personnel

Fresno EOC operates the majority of the services included; however, a few of them (as noted in Contract Services) are operated independently and Fresno EOC is involved strictly to provide funding and administrative support. Transit Systems is staffed as follows:

Position	Number of Personnel
Transit Systems Director	1
Operations Manager	0
Safety & Training Manager	1
Finance Manager	1
Vehicle Maintenance Manager	1
Transit Supervisor I	2
Data Support Specialist	2
Route Planner/Scheduler	1
Dispatcher	7
Driver	46
Vehicle Detailer	1
Mechanic/Technician (Vehicle and CNG)	4
Program Assistant	1
Total	68

Note: As service levels increase over the next program year and begin to reflect levels prior to COVID-19, additional drivers will be hired.

The management team holds regularly scheduled management meetings to discuss operations, training, safety administrative issues and other items on the agenda.

Recently, the Transit Systems Program conducted a Transit Operational Assessment that resulted in the reorganization of the Transit leadership structure. The results of that assessment are still being implemented; however, it resulted in the creation of three new key leadership positions reporting directly to the Transit Systems Director including an Operations Manager and Training & Safety Manager. In addition, a Financial Manager provides assistance to the Transit Systems program accountant.

SECTION IV: CONTRACT SERVICES

Urban Social Service Transportation Contracts

Fresno EOC coordinates and consolidates the following social service transportation in Fresno City under the direction of the City of Fresno:

- The Arc of Fresno and Madera Counties
- California Veterans Home (City of Fresno)
- Three Palms Mobile Home Park (City of Fresno)
- Central Valley Regional Center (CVRC)
- Fresno County Department of Behavioral Health (DBH)
- Fresno EOC Food Services
- Fresno EOC Head Start
- Fresno Madera Area Agency on Aging (FMAAA)
- On-demand services (Uber, Lyft, Inspiration Transportation, Other)
- United Cerebral Palsy of Fresno (UCP)
- Special Trips for Social Service Agencies

Rural Social Service Transportation Contracts

Fresno EOC coordinates and consolidates the following social service transportation in Fresno County under the direction of the FCRTA:

- The Arc of Fresno and Madera Counties
- Central Valley Regional Center (CVRC)
- Fresno EOC Head Start
- Fresno EOC Food Services
- On-demand services (Uber, Lyft, Inspiration Transportation, Other)
- United Cerebral Palsy (UCP)
- Special Trips for Social Service Agencies

Social Service Transportation Contract Descriptions

Fresno EOC's service contracts for FY 2022-2023 are detailed as follows:

- **The Arc Fresno/Madera Counties:** Transit Systems will support the operations of Arc of Central California by providing administrative services and supplementing their operating expenses with LTF dollars. The rate at which these funds will be supplemented will not exceed 45% of their eligible operating expenses. Due to an increase in demand for transportation services, The Arc is expanding their ridership for the 2022-2023 fiscal year. This service will be provided in both the urban and rural social service transportation operations. Transit Systems will also support The Arc by providing vehicle maintenance on 70 vehicles.
- **California Veterans Home, West Park Residents & Three Palms Mobile Home Park (City of Fresno):** Transit Systems will provide lifeline services to the California Veterans Home on South Marks, West Park Residents located 5 miles southwest of downtown Fresno, and the Three Palms Mobile Home Park on Golden State Avenue near Clinton Avenue. This service will be provided in the urban social service transportation operations.
- **Central Valley Regional Center (CVRC):** Transit Systems will provide contract services with CVRC for weekday round-trip passenger service from the program's developmentally disabled consumer's residence to various training and educational sites throughout Fresno County. CVRC Transportation Services were reduced due to the COVID-19 pandemic. CVRC continues to pay for transportation services based on the number of clients currently being served, which has reduced significantly. However, Transit Systems expects this number will increase over the first six months of the 2022-2023 program year.
- **Fresno County Department of Behavioral Health (DBH):** Transit Systems will provide transportation for DBH clients residing in the City of Fresno between mental health facilities in the Central Valley. This service will be provided in the urban social service transportation operations.
- **Fresno EOC Food Services:** Transit Systems delivers meals to congregate meal sites for seniors and low-income children throughout Fresno County, as well as to homebound seniors. Meal deliveries are expected to return to pre-COVID-19 levels for the 2022-2023 program year. This service will be provided in both the urban and rural social service transportation operations.
- **Fresno EOC Head Start:** Transit Systems supports the Head Start program for low-income families with student transportation to sites that require that service. Up to twelve sites will need student transportation in the upcoming program year. Throughout the COVID-19 pandemic, Head Start has needed to alter its services to accommodate changing regulations about in-person instruction. This service will be provided in both the urban and rural social service transportation operations.

- **Fresno Madera Area Agency on Aging (FMAAA):** Transit Systems will provide transportation to specific senior centers, primarily for their congregate lunch programs. The FMAAA transportation contract was cancelled when the Senior Centers were closed at the end of March 2020. As of the drafting of this report, FMAAA has projected a date of July 2022 to resume transportation services. This service will be provided in the urban social service transportation operations.
- **Inspiration Transportation:** This service provides social service micro-mobility transportation for designated disadvantaged communities (93606/Biola, 93723/Biola, 93706/Southwest Fresno, and 93706/West Park) to medical, employment and other destinations. Transit Systems will support the operations of Inspiration Transportation by providing administrative services and supplementing their operating expenses with Local Transportation Fund (LTF) dollars. The rate at which these funds will be supplemented will not exceed 45% of their eligible operating expenses. This service will be provided in both the urban and rural social service transportation operations. Services will be provided on both an advance-reservation basis and a real-time, space-available basis. Passengers may make reservations up to fourteen (14) days in advance or the required one working day in advance. Service is offered on a first-called/first-served basis. Inspiration Transportation policy will require the passenger to be ready at least forty-five (45) minutes before a scheduled pick up. Passengers must be ready fifteen (15) minutes after the designated time for the return trip. Hours of operation are Monday-Friday from 0800-1700 hours. This project is still under demonstration mode for a third year.
- **United Cerebral Palsy of Fresno (UCP):** Transit Systems will support the operations of UCP by providing administrative services and supplementing their operating expenses with LTF dollars. The rate at which these funds will be supplemented will not exceed 45% of their eligible operating expenses. Due to an increase in demand for transportation services, UCP is expanding their ridership for the 2022-2023 fiscal year. This service will be provided in both the urban and rural social service transportation operations.
- **Special Trips for Social Service Agencies:** Fresno EOC will provide special transportation services for non-profit groups, such as the Fresno Farm Bureau, Head Start, Fresno State Athletics, Fresno County Department of Education, City of Fresno etc., upon availability of vehicles and driving personnel. Demand for these trips has increased exponentially, especially during the summer months. This service will be provided in both the urban and rural social service transportation operations.

SECTION V: BUDGET SUMMARY

The budget below for 2022-2023 totals \$3,119,500 for rural social service transportation and \$5,534,500 for urban social service transportation. This includes a local match equal to 62.3% for the urban contracts and 64.9% for the rural contracts. The tables below show an overview of the expected revenue for FY 2022-2023, with detailed budget provided in Exhibits F-1 and H-1.

Urban Social Service Transportation

Urban Social Service Transportation			
Contract	CONTRACT REVENUE	TDA / LTF 4.5	Total
CVRC	\$1,361,000	\$873,000	\$2,234,000
FMAAA	\$97,000	\$25,500	\$122,500
FRESNO EOC HEAD START	\$636,100	\$188,900	\$825,000
ALL MEAL DELIVERY	\$718,300	\$445,700	\$1,164,000
SPECIAL TRIPS	\$154,200	\$86,300	\$240,500
CITY OF FRESNO	\$0 *	\$228,500	\$228,500
ON DEMAND SERVICES; IT, UBER, LYFT, OTHERS	\$110,000	\$90,000	\$200,000
THE ARC FRESNO	\$110,000	\$90,000	\$200,000
UCP FRESNO	\$110,000	\$90,000	\$200,000
FRESNO COUNTY DBH	\$66,000	\$54,000	\$120,000
Totals	\$3,362,600	\$2,171,900	\$5,534,500

Rural Social Service Transportation

Rural Social Service Transportation			
Contract	CONTRACT REVENUE	TDA / LTF 4.5	Total
CVRC	\$1,043,900	\$297,100	\$1,341,000
FRESNO EOC HEAD START	\$249,400	\$100,100	\$349,500
ALL MEAL DELIVERY	\$570,500	\$180,000	\$750,500
SPECIAL TRIPS	\$9,600	\$8,900	\$18,500
ON DEMAND SERVICES; IT, UBER, LYFT, OTHERS	\$71,500	\$58,500	\$130,000
ARC FRESNO	\$170,500	\$139,500	\$310,000
UCP	\$121,000	\$99,000	\$220,000
TOTAL BUDGET	\$2,236,400	\$883,100	\$3,119,500

Fresno City (FAX) Augmentation = *

EXHIBIT A TRANSIT VEHICLE ROSTER

PASSENGER VEHICLES						
	Vehicle #	VIN (Last 5)	Yr/Make	Capacity Amb/WC	Fuel Type	Contract Use
1	38	96736	2010 Braun minivan	5/2	unleaded gas	CalWorks
2	39	96738	2010 Braun minivan	5/2	unleaded gas	CalWorks
3	40	96741	2010 Braun minivan	5/2	unleaded gas	CalWorks
4	42	32272	2014 Braun minivan	5/2	unleaded gas	CalWorks
5	90	10961	'95 GMC	48	diesel	Head Start
6	92	10963	'95 GMC	48	diesel	Head Start
7	93	10964	'95 GMC	48	diesel	Head Start
8	94	10965	'95 GMC	48	diesel	Head Start
9	96	10449	'96 GMC	48	diesel	Head Start
10	99	32496	99 GMC	48	diesel	Head Start
11	100	32497	99 GMC	48	diesel	Head Start
12	101	32498	99 GMC	48	diesel	Head Start
13	102	32499	99 GMC	48	diesel	Head Start
14	104	66461	2003 Thomas	48	diesel	Head Start
15	105	66462	2003 Thomas	48	diesel	Head Start
16	106	66463	2003 Thomas	48	diesel	Head Start
17	107	66464	2003 Thomas	48	diesel	Head Start
18	108	66465	2003 Thomas	48	diesel	Head Start
19	109	66466	2003 Thomas	48	diesel	Head Start
20	110	66467	2003 Thomas	48	diesel	Head Start
21	120	15034	2004 Thomas	60/34/2w-c	diesel	Head Start
22	121	15032	2004 Thomas	60/34/2w-c	diesel	Head Start
23	122	15033	2004 Thomas	60/34/2w-c	diesel	Head Start
24	123	34404	2005 Blue Bird	60/34/2w-c	diesel	Head Start
25	124	79641	2009 Thomas	60/34/2w-c	diesel	Head Start
26	128	17879	2011 Intl.	60/34/2w-c	diesel	Head Start
27	129	17880	2011 Intl.	60/34/2w-c	diesel	Head Start
28	130	17881	2011 Intl.	60/34/2w-c	diesel	Head Start
29	131	94706	2012 Intl.	60/34/2w-c	diesel	Head Start
30	132	50083	2019 THOMAS	60/2	diesel	Head Start
31	133	Y2033	2019 THOMAS	45/0	diesel	Head Start
32	134	Y2034	2019 THOMAS	45/0	diesel	Head Start
33	479	23991	2006 E450	6/16	unleaded gas	CVRC / Misc. B/P
34	484	29906	2006 E450	6/16	unleaded gas	CVRC / Misc. B/P
35	485	18795	2007 E450	6/16	unleaded gas	CVRC / Misc. B/P
36	487	18816	2007 E450	6/16	unleaded gas	CVRC / Misc. B/P
37	488	18804	2007 E450	6/16	unleaded gas	CVRC / Misc. B/P
38	490	18815	2007 E450	6/16	unleaded gas	CVRC / Misc. B/P
39	491	18820	2007 E450	6/16	unleaded gas	CVRC / Misc. B/P
40	492	43845	2008 E450	6/16	unleaded gas	CVRC / Misc. B/P
41	493	81012	2008 E450	6/16	unleaded gas	CVRC / Misc. B/P
42	498	74511	2008 E450	6/16	unleaded gas	CVRC / Misc. B/P
43	499	59755	2008 E450	6/16	unleaded gas	CVRC / Misc. B/P
44	500	78033	2008 E450	6/16	unleaded gas	CVRC / Misc. B/P
45	501	1415	2010 E450	6/16	unleaded gas	CVRC / Misc. B/P
46	502	1416	2010 E450	6/16	unleaded gas	CVRC / Misc. B/P

EXHIBIT A CONTINUED TRANSIT VEHICLE ROSTER

47	504	3755	2010 E450	6/16	unleaded gas	CVRC / Misc. B/P
48	505	3758	2010 E450	6/16	unleaded gas	CVRC / Misc. B/P
49	506	12409	2011	6/16	unleaded gas	CVRC / Misc. B/P
50	507	12411	2011	6/16	unleaded gas	CVRC / Misc. B/P
51	508	7276	2011	6/16	unleaded gas	CVRC / Misc. B/P
52	509	7275	2011	6/16	unleaded gas	CVRC / Misc. B/P
53	511	7278	2011	6/16	unleaded gas	CVRC / Misc. B/P
54	512	7279	2011	6/16	unleaded gas	CVRC / Misc. B/P
55	513	91443	2011	6/16	unleaded gas	CVRC / Misc. B/P
56	514	12410	2011	6/16	unleaded gas	CVRC / Misc. B/P
57	515	11418	2007	4/18	unleaded gas	CVRC / Misc. B/P
58	517	51037	2013	6/16	unleaded gas	CVRC / Misc. B/P
59	518	56969	2013	6/16	unleaded gas	CVRC / Misc. B/P
60	519	56970	2013	6/16	unleaded gas	CVRC / Misc. B/P
61	520	56972	2013	6/16	unleaded gas	CVRC / Misc. B/P
62	521	56975	2013	6/16	unleaded gas	CVRC / Misc. B/P
63	522	56974	2013	6/16	unleaded gas	CVRC / Misc. B/P
64	523	56977	2013	6/16	unleaded gas	CVRC / Misc. B/P
65	524	7604	2015	6/16	unleaded gas	CVRC / Misc. B/P
66	525	7594	2015	6/16	unleaded gas	CVRC / Misc. B/P
67	526	7601	2015	6/16	unleaded gas	CVRC / Misc. B/P
68	527	7596	2015	6/16	unleaded gas	CVRC / Misc. B/P
69	528	7602	2015	6/16	unleaded gas	CVRC / Misc. B/P
70	529	7597	2015	6/16	unleaded gas	CVRC / Misc. B/P
71	530	7612	2015	6/16	unleaded gas	CVRC / Misc. B/P
72	531	7609	2015	6/16	unleaded gas	CVRC / Misc. B/P
73	532	17737	2015	2/20	unleaded gas	CVRC / Misc. B/P
74	533	17746	2015	2/20	unleaded gas	CVRC / Misc. B/P
75	534	19893	2015	2/20	unleaded gas	CVRC / Misc. B/P
76	535	50427	2016	6/16	unleaded gas	CVRC / Misc. B/P
77	536	51406	2016	6/16	unleaded gas	CVRC / Misc. B/P
78	537	51414	2016	6/16	unleaded gas	CVRC / Misc. B/P
79	538	51418	2016	6/16	unleaded gas	CVRC / Misc. B/P
80	539	45323	2020	6/16	unleaded gas	CVRC / Misc. B/P
81	540	45330	2020	6/16	unleaded gas	CVRC / Misc. B/P
82	541	43823	2020	6/16	unleaded gas	CVRC / Misc. B/P
83	542	43816	2020	6/16	unleaded gas	CVRC / Misc. B/P
84	543	45331	2020	6/16	unleaded gas	CVRC / Misc. B/P
85	544	20681	2021	6/16	unleaded gas	CVRC / Misc. B/P
86	545	20649	2021	6/16	unleaded gas	CVRC / Misc. B/P
87	546	20666	2021	6/16	unleaded gas	CVRC / Misc. B/P
88	43	88635	2016	5/2	unleaded gas	CalWorks
					Total Passenger Vehicles: 88	

EXHIBIT A CONTINUED MEAL DELIVERY VEHICLE ROSTER

MEAL DELIVERY VEHICLES						
	Vehicle #	VIN (Last 5)	Yr/Make	Capacity Amb/WC	Fuel Type	Contract Use
1	330	69523	02 ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
2	337	39374	2008 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
3	338	39375	2008 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
4	339	37376	2008 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
5	340	39377	2008 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
6	341	1807	2008 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
7	342	1681	2008 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
8	343	10692	2008 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
9	344	38434	2009 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
10	345	7289	2010 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
11	346	7288	2010 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
12	347	7290	2010 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
13	349	34554	2010 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
14	353	34558	2010 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
15	354	61583	2013 Ford	Ford Box Truck w/lift	unleaded gas	Sr. meals / HS meals
16	355	61119	2013 Ford	Ford Freezer van	unleaded gas	Sr. meals / HS meals
17	356	49088	2013 Ford	Ford Freezer van	unleaded gas	Sr. meals / HS meals
18	357	61130	2013 Ford	Ford Freezer van	unleaded gas	Sr. meals / HS meals
19	358	19700	Chevy Cargo Van	FMAAA donated	unleaded gas	Sr. meals / HS meals
20	359	96272	2016 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
21	360	96273	2016 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
22	361	96274	2016 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
23	362	96275	2016 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
24	363	96276	2016 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
25	364	96277	2016 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
26	365	96278	2016 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
				Total Meal Delivery Vehicles: 26		

KEY

CVRC: Central Valley Regional Center

DSS: Fresno County Department of Social Services (CalWORKS)

FMAAA: Fresno Madera Area Agency on Aging

HS: Fresno EOC Head Start 0 to 5

ST: Special Trips for Social Service Agencies

Sr.: Senior

Vet: California Veterans Home

EXHIBIT B PROPOSED 2022-2023 SOCIAL SERVICE TRANSPORTATION

URBAN									
AGENCY	TRANSPORTATION					MEAL DELIVERY		MAINTENANCE	
	General	Low-Income	Seniors	Disabled	Student	Congregate	Home-Bound	Vehicles	
Arc of Central California				X					
California Veterans Home		X	X	X				X	
Central Valley Regional Center				X				X	
Fresno County Department of Behavioral Health		X		X				X	
Fresno EOC Food Services						X	X	X	
Fresno EOC Head Start		X			X	X		X	
Fresno Madera Area Agency on Aging			X	X				X	
On demand services; IT, Uber, Lyft, Others		X							
United Cerebral Palsy of Central California				X					
Special Trips for Social Service Agencies	X	X	X	X	X			X	
RURAL									
AGENCY	TRANSPORTATION					MEAL DELIVERY		MAINTENANCE	
	General	Low-Income	Seniors	Disabled	Student	Congregate	Home-Bound	Vehicles	
Arc of Central California				X					
Central Valley Regional Center				X				X	
Fresno EOC Head Start		X			X	X		X	
Fresno EOC Food Services						X	X	X	
On demand services; IT, Uber, Lyft, Others		X							
United Cerebral Palsy of Central California				X					
Special Trips for Social Service Agencies	X	X	X	X	X			X	

EXHIBIT C SOCIAL SERVICE TRANSPORTATION RIDERSHIP STATISTICS

URBAN RIDERSHIP STATISTICS

Exhibit C									
URBAN SOCIAL SERVICE RIDERSHIP STATISTICS									
SERVICE DESCRIPTION	TYPE	FY 2021-22 (PROJECTED)			FY 2022-23 BUDGET			VEHICLE MILES	VEHICLE MILES
		PASSENGER TRIPS	VEHICLE HOURS	VEHICLE MILES	PASSENGER TRIPS	VEHICLE HOURS	VEHICLE MILES		
PASSENGER TRANSPORTATION									
Senior Programs									
FMAAA - All routes	Rideshare	0	0	0	7,200	1,900		31,700	
City of Fresno - Veteran's Home	Rideshare	698	744	8,571	0	0		0	
Subtotal		698	744	8,571	7,200	1,900		31,700	
Student (School Bus) Programs									
Head Start	Consolidate	8,960	3,478	34,902	9,900	3,900		38,600	
Subtotal		8,960	3,478	34,902	9,900	3,900		38,600	
Disabled Programs									
United Cerebral Palsy (UCP)	Rideshare	97,251	8,694	182,478	118,900	10,700		223,100	
The Arc of Fresno	Rideshare	17,517	19,134	162,765	21,500	23,400		199,000	
Central Valley Regional Center	Rideshare	56,106	21,373	365,249	72,000	27,500		468,600	
Subtotal		170,874	49,201	710,491	212,400	61,600		890,700	
Low Income/Social Service Programs:									
Fresno County Calworks Night Transportation	Timeshare	492	1,138	9,408	0	0		0	
On demand services; IT, Uber, Lyft, Others	Timeshare	1,241	698	9,476	1,600	900		11,600	
Department of Behavior Health	Timeshare	2	2	87	1,000	500		5,000	
Special Functions (Field Trips)	Timeshare	5,766	2,651	37,107	7,500	3,500		48,300	
Subtotal		7,500	4,489	56,078	10,100	4,900		64,900	
Passenger Totals		188,031	57,911	810,042	239,600	72,300		1,025,900	
SERVICE DESCRIPTION									
	TYPE	PASSENGER MEALS	VEHICLE HOURS	VEHICLE MILES	PASSENGER MEALS	VEHICLE HOURS	VEHICLE MILES		
MEAL DELIVERY TRANSPORTATION									
Center & Hmwnd.									
ALL Fresno EOC Meal Delivery	Timeshare	827,601	7,873	113,371	917,000	8,700		113,400	
Delivery Total		827,601	7,873	113,371	917,000	8,700		113,400	
FRESNO URBAN OPB TOTALS									
		1,015,632	65,784	923,413	1,156,600	81,000		1,139,300	

EXHIBIT C CONTINUED SOCIAL SERVICE TRANSPORTATION RIDERSHIP STATISTICS

RURAL RIDERSHIP STATISTICS

RURAL SOCIAL SERVICE RIDERSHIP STATISTICS											
SERVICE DESCRIPTION	TYPE	FY 2021-22 (PROJECTED)				FY 2022-23 BUDGET					
		PASSENGER	VEHICLE	VEHICLE	PASSENGER	VEHICLE	VEHICLE	PASSENGER	VEHICLE		
		TRIPS	HOURS	MILES	TRIPS	HOURS	MILES	TRIPS	HOURS		
PASSENGER TRANSPORTATION											
Student (School Bus) Programs											
Head Start	Consolidate	9,795	1,841	18,509			9,800	1,900			18,600
Disabled Programs											
Central Valley Regional Center	Rideshare	19,199	7,190	166,053			36,900	9,400			166,100
The Arc of Fresno	Rideshare	10,169	7,901	127,577			23,200	15,200			165,600
United Cerebral Palsy (UCP)		15,701	3,173	70,626			42,300	3,200			88,500
Low Income/Social Service Programs:											
	Timeshare	653	458	10,500			800	600			12,600
Special Functions	Timeshare	20	59	2,157			100	100			2,200
Subtotal		55,535	20,621	395,421			113,100	30,400			453,600
Passenger Totals											
		55,535	20,621	395,421			113,100	30,400			453,600
MEAL DELIVERY TRANSPORTATION											
Center & Hmbnd.											
ALL Fresno EOC Meal Delivery	Timeshare	474,510	4,197	93,283			474,600	4,200			93,300
Delivery Total		474,510	4,197	93,283			474,600	4,200			93,300
FRESNO RURAL OPB TOTALS											
		530,045	24,818	488,704			587,700	34,600			546,900

EXHIBIT D SOCIAL SERVICE TRANSPORTATION PERFORMANCE INDICATORS

URBAN SOCIAL SERVICE PERFORMANCE INDICATORS

(Projected and Budgeted)

FY 2021-22	PROJECTED TOTAL					Cost per TRIP	Cost per HOUR	Cost per MILE	Trips per HOUR	Trips per MILE
	SERVICE DESCRIPTION	TRIPS	HOURS	MILES	COSTS					
	Passenger Transportation	188,031	57,911	810,042	\$4,037,219	\$21.47	\$69.71	\$4.98	3.2	0.2
	Delivery Transportation	827,601	7,873	113,371	\$648,321	\$0.78	\$82.34	\$5.72	105.1	7.3
	Total/Average	1,015,632	65,784	923,413	\$4,685,540	\$4.61	\$71.23	\$5.07	15.4	1.1
FY 2022-23	BUDGETED TOTAL					Cost per TRIP	Cost per HOUR	Cost per MILE	Trips per HOUR	Trips per MILE
	SERVICE DESCRIPTION	TRIPS	HOURS	MILES	COSTS					
	Passenger Transportation	239,600	72,300	1,025,900	\$5,086,200	\$21.23	\$70.35	\$4.96	3.3	0.2
	Delivery Transportation	917,000	8,700	113,400	\$718,300	\$0.78	\$82.56	\$6.33	105.4	8.1
	Total/Average	1,156,600	81,000	1,139,300	\$5,804,500	\$5.02	\$71.66	\$5.09	14.3	1.0

RURAL SOCIAL SERVICE PERFORMANCE INDICATORS

(Projected and Budgeted)

FY 2021-22	PROJECTED TOTAL					Cost per TRIP	Cost per HOUR	Cost per MILE	Trips per HOUR	Trips per MILE
	SERVICE DESCRIPTION	TRIPS	HOURS	MILES	COSTS					
	Passenger Transportation	55,535	20,621	395,421	\$1,990,912	\$35.85	\$96.55	\$5.03	2.7	0.1
	Delivery Transportation	474,510	4,197	93,283	\$570,462	\$1.20	\$135.92	\$6.12	113.1	5.1
	Total/Average	530,045	24,818	488,704	\$2,561,374	\$4.83	\$103.21	\$5.24	21.4	1.1
FY 2022-23	BUDGETED TOTAL					Cost per TRIP	Cost per HOUR	Cost per MILE	Trips per HOUR	Trips per MILE
	SERVICE DESCRIPTION	TRIPS	HOURS	MILES	COSTS					
	Passenger Transportation	113,100	30,400	453,600	\$2,866,000	\$25.34	\$94.28	\$6.32	3.7	0.2
	Delivery Transportation	474,600	4,200	93,300	\$570,500	\$1.20	\$135.83	\$6.11	113.0	5.1
	Total/Average	587,700	34,600	546,900	\$3,436,500	\$5.85	\$99.32	\$6.28	17.0	1.1

Depreciation and Capital Costs are not included in above indicators.

EXHIBIT E URBAN SOCIAL SERVICE TRANSPORTATION REVENUE 2021-2022 & 2022-2023

URBAN SOCIAL SERVICE REVENUE (Projected) FY 2021-22		URBAN SOCIAL SERVICE REVENUE (Budget) FY 2022-23	
1. CAPITAL REVENUE	BUDGET	1. CAPITAL REVENUE	BUDGET
A. FTA Section 5310	\$257,030	A. FTA Section 5310	\$257,030
B. FTA 5310 Match-TOLL CREDITS MATCH	\$0	B. FTA 5310 Match-TOLL CREDITS MATCH	\$0
TOTAL CAPITAL REVENUE	\$257,030	TOTAL CAPITAL REVENUE	\$257,030
2. OPERATING REVENUE		2. OPERATING REVENUE	
A. Contract Service Revenue		A. Contract Service Revenue	
1. Central Valley Regional Center	\$1,061,000	1. Central Valley Regional Center	\$1,361,000
2. Fresno-Madera Area Agency on Aging	0	2. Fresno-Madera Area Agency on Aging	97,000
3. Fresno EOC Head Start Transportation	576,100	3. Fresno EOC Head Start Transportation	636,100
4. Fresno EOC Food Services	648,300	4. Fresno EOC Food Services	718,300
5. Special Trips	118,600	5. Special Trips	154,200
6. Fresno County Department of Social Services (CalWORKS)	121,900	6. CalVet Veterans Home of California-Fresno	0
7. Central California Nikkei Foundation	0		
8. CalVet Veterans Home of California-Fresno	75,000		
Contracted Service Revenue Totals	\$2,600,900	Contracted Service Revenue Totals	\$2,966,600
Non-EOC Agency match funds		Non-EOC Agency match funds	
9. On demand services; IT, Uber, Lyft, Others	110,000	7. On demand services; IT, Uber, Lyft, Others	90,000
10. The Arc Fresno	90,000	8. The Arc Fresno	90,000
11. United Cerebral Palsy Central California	90,000	11. United Cerebral Palsy Central California	90,000
		12. Department of Behavioral Health	54,000
		13. City of Fresno	228,500
Non-EOC Agency match funds Totals	\$290,000	Non-EOC Agency match funds Totals	\$552,500
TOTAL OPERATIONAL SERVICE REVENUE	\$2,890,900	TOTAL OPERATIONAL SERVICE REVENUE	\$3,519,100
B. TDA / LTF 4.5 2021/2022	1,784,975	B. TDA / LTF 4.5 2022/2023	1,889,351
TDA / LTF 4.5 Carryover from 2019/2020	(192,903)	TDA / LTF 4.5 Carryover from 2021/2022	1,592,072
TDA / LTF 4.5 Projected carryover to 2022/2023	1,592,072	TDA / LTF 4.5 Projected carryover to 2023/2024	(1,592,072)
TOTAL OPERATING REVENUE	\$6,075,045	TOTAL OPERATING REVENUE	\$5,408,451
TOTAL CAPITAL AND OPERATING REVENUE	6,332,075	TOTAL CAPITAL AND OPERATING REVENUE	5,665,481

EXHIBIT F URBAN SOCIAL SERVICE TRANSPORTATION EXPENDITURES 2021-2022 & 2022-2023

URBAN SOCIAL SERVICE EXPENDITURES (Projected)										URBAN SOCIAL SERVICE EXPENDITURES (Budget)			
FY 2021-2022										FY 2022-2023			
	URBAN LTF	CONTRACT FUNDS	FTA 5310/5316	Total Projected	URBAN LTF	CONTRACT FUNDS	FTA 5310/5316	Total Budget					
1. CAPITAL													
A. FTA Section 5310	\$0	\$0	\$257,030	\$257,030	\$0	\$0	\$277,030	\$277,030					
B. Vehicle Replacement	\$0			0				0					
* toll credits to be used for 5310 match				0									
TOTAL CAPITAL EXPENSES	\$0	\$0	\$257,030	\$257,030	\$0	\$0	\$277,030	\$277,030					
2. DIRECT OPERATING													
A. Service Contracts													
B. Direct Operating Costs	\$99,829	\$155,171		255,000	\$127,147	\$196,853		324,000					
(1) Fuel	\$121,360	\$188,640		\$310,000	\$131,268	\$203,232		\$334,500					
(2) Maintenance/Registration	\$112,160	\$174,340		\$286,500	\$138,135	\$213,865		\$352,000					
(3) Depreciation/Interest/Vehicles	\$1,174	\$1,826		\$3,000	\$1,177	\$1,823		\$3,000					
(4) Insurance	\$54,612	\$84,888		\$139,500	\$70,833	\$109,667		\$180,500					
(5) Uniform Costs	\$4,698	\$7,302		\$12,000	\$6,279	\$9,721		\$16,000					
(6) Radio Service	\$587	\$913		\$1,500	\$589	\$911		\$1,500					
(7) Contingency- Fuel/Misc.	\$0	\$0		\$0	\$27,470	\$42,530		\$70,000					
TOTAL DIRECT OPER EXPENSES	\$294,592	\$613,079	\$0	\$1,007,500	\$375,751	\$778,602	\$0	\$1,281,500					
3. TRANSIT PERSONNEL													
A. Drivers	\$507,169	\$788,331		\$1,295,500	\$560,978	\$868,522		\$1,429,500					
B. Supervision/Dispatch/Admin.	\$285,784	\$444,216		\$730,000	\$253,902	\$393,098		\$647,000					
C. Fringe Benefits	\$433,178	\$673,322		\$1,106,500	\$406,949	\$630,051		\$1,037,000					
TOTAL PERSONNEL EXPENSES	\$1,226,130	\$1,905,870	\$0	\$3,132,000	\$1,221,829	\$1,891,671	\$0	\$3,113,500					
4. ADMINISTRATION													
A. Fresno EOC Administration	\$93,565	\$145,435		\$239,000	\$207,006	\$320,494		\$527,500					
B. Telephone/Utilities	\$45,608	\$70,892		\$116,500	\$47,484	\$73,516		\$121,000					
C. Supplies	\$17,421	\$27,079		\$44,500	\$17,856	\$27,644		\$45,500					
D. Miscellaneous	\$7,830	\$12,170		\$20,000	\$19,425	\$30,075		\$49,500					
TOTAL ADMIN EXPENSES	\$164,424	\$255,576	\$0	\$420,000	\$291,771	\$451,729	\$0	\$743,500					
TOTAL OPERATING EXPENSES	\$1,685,146	\$2,774,525	\$0	\$4,559,500	\$1,889,351	\$3,122,002	\$0	\$5,138,500					
TOTAL EXPENDITURES	\$1,685,146	\$2,774,525	\$257,030	\$4,816,530	\$1,889,351	\$3,122,002	\$277,030	\$5,415,530					

EXHIBIT F-1 URBAN SOCIAL SERVICE EXPENDITURES BY CONTRACT 2021-2022 & 2022-2023

URBAN SOCIAL SERVICE EXPENDITURES BY CONTRACT (Projected) FY 2021-2022											
CATEGORIES	CVRC	FMAAA	FRESNO EOC HEAD START	ALL MEAL DELIVERY	SPECIAL TRIPS	CALWORKS	CITY OF FRESNO	ON DEMAND SERVICES; IT, UBER, LYFT, OTHERS	THE ARC FRESNO	UCP FRESNO	TOTAL BUDGET
OPERATING REVENUE											
CONTRACT REVENUE	\$1,061,017	\$9,625	\$576,078	\$648,321	\$118,642	\$121,882	\$75,000	\$0	\$0	\$0	\$2,610,565
CONTRACT REVENUE AUGMENTATION	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TDA / LTF 4.5	\$761,500	\$7,875	\$156,900	\$394,200	\$75,400	\$78,100	\$56,000	\$90,000	\$75,000	\$90,000	\$1,784,975
TOTAL OPERATING REVENUE	\$1,822,517	\$17,500	\$732,978	\$1,042,521	\$194,042	\$199,982	\$131,000	\$90,000	\$75,000	\$90,000	\$4,395,540
NON-EOC AGENCY MATCH FUNDS *								\$110,000	\$90,000	\$90,000	\$290,000
OPERATING EXPENSES											
DIRECT OPERATING EXPENSES											
A. Service Contracts	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$90,000	\$75,000	\$90,000	\$255,000
B. Direct Operating Costs											
(1) Fuel	\$217,000	\$2,000	\$17,000	\$54,000	\$10,500	\$4,000	\$5,500	\$0	\$0	\$0	\$310,000
(2) Maintenance/Registration	\$195,000	\$2,500	\$15,000	\$51,500	\$13,000	\$3,500	\$6,000	\$0	\$0	\$0	\$286,500
(3) Depreciation/Interest/Vehicles	\$2,500	\$0	\$0	\$500	\$0	\$0	\$0	\$0	\$0	\$0	\$3,000
(4) Insurance	\$92,500	\$1,000	\$8,000	\$27,000	\$6,000	\$2,000	\$3,000	\$0	\$0	\$0	\$139,500
(5) Uniform Costs	\$7,000	\$0	\$1,000	\$2,500	\$500	\$500	\$500	\$0	\$0	\$0	\$12,000
(6) Radio Service	\$1,000	\$0	\$0	\$500	\$0	\$0	\$0	\$0	\$0	\$0	\$1,500
(7) Contingency- Fuel/Misc.	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL DIRECT OPER EXPENSES	\$515,000	\$5,500	\$41,000	\$136,000	\$30,000	\$10,000	\$15,000	\$90,000	\$75,000	\$90,000	\$1,007,500
TRANSIT PERSONNEL											
A. Drivers	\$591,000	\$4,500	\$174,500	\$348,500	\$50,500	\$96,000	\$30,500	\$0	\$0	\$0	\$1,295,500
B. Supervision/Dispatch/Admin.	\$0	\$4,500	\$181,000	\$361,000	\$52,500	\$99,500	\$31,500	\$0	\$0	\$0	\$730,000
C. Fringe Benefits	\$511,500	\$1,500	\$268,000	\$90,000	\$42,000	\$154,500	\$39,000	\$0	\$0	\$0	\$1,106,500
TOTAL PERSONNEL EXPENSES	\$1,102,500	\$10,500	\$623,500	\$799,500	\$145,000	\$350,000	\$101,000	\$0	\$0	\$0	\$3,132,000
ADMINISTRATION											
A. Fresno EOC Administration	\$99,000	\$1,000	\$54,500	\$61,500	\$11,500	\$0	\$11,500	\$0	\$0	\$0	\$239,000
B. Telephone/Utilities	\$67,500	\$500	\$7,500	\$32,000	\$4,500	\$2,500	\$2,000	\$0	\$0	\$0	\$116,500
C. Supplies	\$26,500	\$0	\$4,000	\$10,000	\$2,000	\$1,000	\$1,000	\$0	\$0	\$0	\$44,500
D. Miscellaneous	\$12,000	\$0	\$2,500	\$3,500	\$1,000	\$500	\$500	\$0	\$0	\$0	\$20,000
TOTAL ADMIN EXPENSES	\$205,000	\$1,500	\$68,500	\$107,000	\$19,000	\$4,000	\$15,000	\$0	\$0	\$0	\$420,000
TOTAL OPERATING EXPENSES	\$1,822,500	\$17,500	\$733,000	\$1,042,500	\$194,000	\$364,000	\$131,000	\$90,000	\$75,000	\$90,000	\$4,559,500

EXHIBIT F-1 CONTINUED URBAN SOCIAL SERVICE EXPENDITURES BY CONTRACT 2021-2022 & 2022-2023

URBAN SOCIAL SERVICE EXPENDITURES BY CONTRACT (BUDGET) FY 2022-2023											
CATEGORIES	CVRC	FMAAA	FRESNO EOC HEAD START	ALL MEAL DELIVERY	SPECIAL TRIPS	CITY OF FRESNO	ON DEMAND SERVICES; IT, UBER, LYFT, OTHERS	THE ARC FRESNO	UCP FRESNO	FRESNO COUNTY DBH	TOTAL BUDGET
OPERATING REVENUE											
CONTRACT REVENUE	\$1,361,000	\$97,000	\$636,100	\$718,300	\$154,200	\$0 *	\$110,000	\$110,000	\$110,000	\$66,000	\$3,362,600
CONTRACT REVENUE AUGMENTATION	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TDA / LTF 4.5	\$873,000	\$25,500	\$188,900	\$445,700	\$86,300	\$228,500	\$90,000	\$90,000	\$90,000	\$54,000	\$2,171,900
TOTAL OPERATING REVENUE	\$2,234,000	\$122,500	\$825,000	\$1,164,000	\$240,500	\$228,500	\$200,000	\$200,000	\$200,000	\$120,000	\$5,534,500
NON-EOC AGENCY MATCH FUNDS											
OPERATING EXPENSES											\$270,000
DIRECT OPERATING EXPENSES											
A. Service Contracts	\$0	\$0	\$0	\$0	\$0	\$0	\$90,000	\$90,000	\$90,000	\$54,000	\$324,000
B. Direct Operating Costs											
(1) Fuel	\$223,500	\$12,000	\$17,500	\$55,500	\$11,500	\$14,500	\$0	\$0	\$0	\$0	\$334,500
(2) Maintenance/Registration	\$234,500	\$17,000	\$19,000	\$57,500	\$17,000	\$7,000	\$0	\$0	\$0	\$0	\$352,000
(3) Depreciation/Interest/Vehicles	\$2,500	\$0	\$0	\$500	\$0	\$0	\$0	\$0	\$0	\$0	\$3,000
(4) Insurance	\$120,500	\$2,500	\$10,500	\$35,000	\$8,000	\$4,000	\$0	\$0	\$0	\$0	\$180,500
(5) Uniform Costs	\$10,000	\$0	\$1,500	\$3,500	\$500	\$500	\$0	\$0	\$0	\$0	\$16,000
(6) Radio Service	\$1,000	\$0	\$0	\$500	\$0	\$0	\$0	\$0	\$0	\$0	\$1,500
(7) Contingency- Fuel/Misc.	\$0	\$0	\$0	\$0	\$0	\$70,000	\$0	\$0	\$0	\$0	\$70,000
TOTAL DIRECT OPER EXPENSES	\$592,000	\$31,500	\$48,500	\$152,500	\$37,000	\$96,000	\$90,000	\$90,000	\$90,000	\$54,000	\$1,281,500
TRANSIT PERSONNEL											
A. Drivers	\$734,000	\$38,000	\$188,000	\$370,500	\$65,000	\$34,000	\$0	\$0	\$0	\$0	\$1,429,500
B. Supervision/Dispatch/Admin.	\$3,000	\$16,500	\$181,500	\$361,500	\$53,000	\$31,500	\$0	\$0	\$0	\$0	\$647,000
C. Fringe Benefits	\$561,000	\$19,000	\$272,500	\$97,500	\$47,000	\$40,000	\$0	\$0	\$0	\$0	\$1,037,000
TOTAL PERSONNEL EXPENSES	\$1,298,000	\$73,500	\$642,000	\$829,500	\$165,000	\$105,500	\$0	\$0	\$0	\$0	\$3,113,500
ADMINISTRATION											
A. Fresno EOC Administration	\$228,500	\$10,000	\$115,000	\$129,500	\$26,000	\$18,500	\$0	\$0	\$0	\$0	\$527,500
B. Telephone/Utilities	\$71,000	\$2,000	\$8,000	\$33,500	\$4,500	\$2,000	\$0	\$0	\$0	\$0	\$121,000
C. Supplies	\$27,500	\$500	\$4,000	\$10,500	\$2,000	\$1,000	\$0	\$0	\$0	\$0	\$45,500
D. Miscellaneous	\$17,000	\$5,000	\$7,500	\$8,500	\$6,000	\$5,500	\$0	\$0	\$0	\$0	\$49,500
TOTAL ADMIN EXPENSES	\$344,000	\$17,500	\$134,500	\$182,000	\$38,500	\$27,000	\$0	\$0	\$0	\$0	\$743,500
TOTAL OPERATING EXPENSES	\$2,234,000	\$122,500	\$825,000	\$1,164,000	\$240,500	\$228,500	\$200,000	\$200,000	\$200,000	\$120,000	\$5,534,500
Fresno City (FAX) Augmentation *											

EXHIBIT G RURAL SOCIAL SERVICE TRANSPORTATION REVENUE 2021-2022 & 2022-2023

RURAL SOCIAL SERVICE REVENUE (Projected) FY 2021-22		RURAL SOCIAL SERVICE REVENUE (Budget) FY 2022-23	
1. CAPITAL REVENUE	PROJECTED	1. CAPITAL REVENUE	BUDGET
TDA / LTF 4.5	\$0	TDA / LTF 4.5	\$0
Social Service Revenue -	\$0	Social Service Revenue -	\$0
TOTAL CAPITAL REVENUE	\$0	TOTAL CAPITAL REVENUE	\$0
2. OPERATING REVENUE		2. OPERATING REVENUE	
A. Contract Service Revenue:		A. Contract Service Revenue:	
1. Central Valley Regional Center	\$543,900	1. Central Valley Regional Center	\$1,043,900
2. Fresno EOC Head Start	\$249,400	2. Fresno EOC Head Start	\$249,400
3. Fresno EOC Food Services	\$570,500	3. Fresno EOC Food Services	\$570,500
4. Special Trips	\$7,400	4. Special Trips	\$9,600
Contracted Service Revenue	\$1,371,200	Contracted Service Revenue	\$1,873,400
Non-EOC Agency match funds		Non-EOC Agency match funds	
5. On demand services; IT, Uber, Lyft, Others	\$60,000	5. On demand services; IT, Uber, Lyft, Others	\$58,500
6. The Arc Fresno	\$75,000	6. The Arc Fresno	\$139,500
7. United Cerebral Palsy Central California	\$45,000	7. United Cerebral Palsy Central California	\$99,000
Non-EOC Agency match funds Totals	\$180,000	Non-EOC Agency match funds Totals	\$297,000
TOTAL SERVICE REVENUE	\$1,551,200	TOTAL SERVICE REVENUE	\$2,170,400
B. TDA / LTF 4.5	\$890,800	B. TDA / LTF 4.5	\$883,100
TDA / LTF 4.5 Carryover (from 2019/20)	\$0	TDA / LTF 4.5 Carryover (from 2021/22)	\$120,475
TDA / LTF 4.5 To be carried over to 2021/22	120,475	TDA / LTF 4.5 To be carried over to 2022/23	(23,803)
TOTAL OPERATING REVENUE	\$2,562,475	TOTAL OPERATING REVENUE	\$3,150,173
TOTAL REVENUE	\$2,562,475	TOTAL REVENUE	\$3,150,173

EXHIBIT H RURAL SOCIAL SERVICE TRANSPORTATION EXPENDITURES 2021-2022 & 2022-2023

RURAL SOCIAL SERVICE EXPENDITURES												
RURAL SOCIAL SERVICE EXPENDITURES					RURAL SOCIAL SERVICE EXPENDITURES							
Projected					Budget							
FY 2021-22					FY 2022-23							
CATEGORIES	RURAL LTF	SOC SVC FUNDS	FTA SEC 16	Total Projected	RURAL LTF	SOC SVC FUNDS	FTA SEC 16	Total	RURAL LTF	SOC SVC FUNDS	FTA SEC 16	Total Budget
1. CAPITAL												
A. Vehicle Replacement	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL CAPITAL EXPENSES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
2. DIRECT OPERATING												
A. Service Contracts	\$137,491	\$242,509		\$380,000	\$132,358	\$364,642						\$497,000
B. Direct Operating Costs												
(1) Fuel	\$57,348	\$101,152		\$158,500	\$43,542	\$119,958						\$163,500
(2) Maintenance/Registration	\$50,293	\$88,707		\$139,000	\$43,676	\$120,324						\$164,000
(3) Depreciation/Interest/Vehicles	\$543	\$957		\$1,500	\$399	\$1,101						\$1,500
(4) Insurance	\$24,061	\$42,439		\$66,500	\$23,036	\$63,464						\$86,500
(5) Uniform Costs	\$1,990	\$3,510		\$5,500	\$1,065	\$2,935						\$4,000
(6) Radio Service	\$181	\$319		\$500	\$133	\$367						\$500
(7) Contingency - Fuel Inflation/misc.	\$0	\$0		\$0	\$0	\$0						\$0
TOTAL DIRECT OPER. EXPENSES	\$271,907	\$479,593	\$0	\$751,500	\$244,211	\$672,789	\$0	\$0	\$0	\$0	\$0	\$917,000
3. TRANSIT PERSONNEL												
A. Drivers	\$178,196	\$314,304		\$492,500	\$155,395	\$428,105						\$583,500
B. Supervision/Dispatch	\$184,347	\$325,153		\$509,500	\$136,220	\$375,280						\$511,500
C. Fringe Benefits	\$165,713	\$292,287		\$458,000	\$130,494	\$359,506						\$490,000
TOTAL PERSONNEL EXPENSES	\$528,257	\$931,743	\$0	\$1,460,000	\$422,109	\$1,162,891	\$0	\$0	\$0	\$0	\$0	\$1,585,000
4. ADMINISTRATION												
A. Fresno EOC Administration	\$62,052	\$109,448		\$171,500	\$92,944	\$256,056						\$349,000
B. Telephone/Utilities	\$19,719	\$34,781		\$54,500	\$15,180	\$41,820						\$57,000
C. Supplies	\$5,970	\$10,530		\$16,500	\$4,527	\$12,473						\$17,000
D. Miscellaneous	\$2,895	\$5,105		\$8,000	\$7,457	\$20,543						\$28,000
TOTAL ADMIN EXPENSES	\$90,636	\$159,864	\$0	\$250,500	\$120,108	\$330,892	\$0	\$0	\$0	\$0	\$0	\$451,000
TOTAL OPERATING EXPENSES	\$890,800	\$1,571,200	\$0	\$2,462,000	\$786,427	\$2,166,572	\$0	\$0	\$0	\$0	\$0	\$2,953,000
TOTAL EXPENDITURES	\$890,800	\$1,571,200	\$0	\$2,462,000	\$786,427	\$2,166,572	\$0	\$0	\$0	\$0	\$0	\$2,953,000

EXHIBIT H-1 RURAL SOCIAL SERVICE EXPENDITURES BY CONTRACT 2021-2022 & 2022-2023

FY 2021-22									
	CVRC	FRESNO EOC HEAD START	ALL MEAL DELIVERY	SPECIAL TRIPS	ON DEMAND SERVICES; IT, UBER, LYFT, OTHERS	ARC FRESNO	UCP	FCRTA AUG	TOTAL BUDGET
CATEGORIES									
OPERATING REVENUE									
CONTRACT REVENUE	\$543,871	\$249,377	\$570,462	\$7,364	\$0	\$0		\$0	\$1,371,074
CONTRACT REVENUE AUGMENTATION	\$0	\$0	\$0	\$0	\$0	\$0		\$200,000	\$200,000
TDA / LTF 4.5	\$568,600	\$58,100	\$80,500	\$3,600	\$60,000	\$75,000		\$45,000	\$890,800
TOTAL OPERATING REVENUE	\$1,112,471	\$307,477	\$650,962	\$10,964	\$60,000	\$75,000		\$200,000	\$2,461,874
NON-EOC AGENCY MATCH FUNDS *					\$60,000	\$75,000			\$180,000
OPERATING EXPENSES									
DIRECT OPERATING EXPENSES									
A. Service Contracts	\$0	\$0	\$0	\$0	\$60,000	\$75,000		\$200,000	\$380,000
B. Direct Operating Costs									
(1) Fuel	\$98,500	\$10,500	\$48,000	\$1,500	\$0	\$0		\$0	\$158,500
(2) Maintenance/Registration	\$86,500	\$9,000	\$42,500	\$1,000	\$0	\$0		\$0	\$139,000
(3) Depreciation/Interest/Vehicles	\$1,000	\$0	\$500	\$0	\$0	\$0		\$0	\$1,500
(4) Insurance	\$39,500	\$5,000	\$21,500	\$500	\$0	\$0		\$0	\$66,500
(5) Uniform Costs	\$2,500	\$500	\$2,500	\$0	\$0	\$0		\$0	\$5,500
(6) Radio Service	\$500	\$0	\$0	\$0	\$0	\$0		\$0	\$500
(7) Contingency- Fuel/Misc.	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$0
TOTAL DIRECT OPER EXPENSES	\$228,500	\$25,000	\$115,000	\$3,000	\$60,000	\$75,000		\$200,000	\$751,500
TRANSIT PERSONNEL									
A. Drivers	\$224,000	\$73,000	\$193,000	\$2,500	\$0	\$0		\$0	\$492,500
B. Supervision/Dispatch/Admin.	\$232,000	\$75,500	\$199,500	\$2,500	\$0	\$0		\$0	\$509,500
C. Fringe Benefits	\$298,500	\$103,000	\$54,000	\$2,500	\$0	\$0		\$0	\$458,000
TOTAL PERSONNEL EXPENSES	\$754,500	\$251,500	\$446,500	\$7,500	\$0	\$0		\$0	\$1,460,000
ADMINISTRATION									
A. Fresno EOC Administration	\$93,500	\$23,500	\$54,000	\$500	\$0	\$0		\$0	\$171,500
B. Telephone/Utilities	\$23,000	\$4,000	\$27,500	\$0	\$0	\$0		\$0	\$54,500
C. Supplies	\$9,000	\$2,000	\$5,500	\$0	\$0	\$0		\$0	\$16,500
D. Miscellaneous	\$4,000	\$1,500	\$2,500	\$0	\$0	\$0		\$0	\$8,000
TOTAL ADMIN EXPENSES	\$129,500	\$31,000	\$89,500	\$500	\$0	\$0		\$0	\$250,500
TOTAL OPERATING EXPENSES	\$1,112,500	\$307,500	\$651,000	\$11,000	\$60,000	\$75,000		\$200,000	\$2,462,000

EXHIBIT H-1 CONTINUED RURAL SOCIAL SERVICE EXPENDITURES BY CONTRACT 2021-2022 & 2022-2023

FY 2022-23									
CATEGORIES	CVRC	FRESNO EOC HEAD START	ALL MEAL DELIVERY	SPECIAL TRIPS	ON DEMAND SERVICES; IT, UBER, LYFT, OTHERS	ARC FRESNO	UCP	FCRTA AUG	TOTAL BUDGET
OPERATING REVENUE									
CONTRACT REVENUE	\$1,043,900	\$249,400	\$570,500	\$9,600	\$71,500	\$170,500	\$55,000	\$0	\$2,170,400
CONTRACT REVENUE AUGMENTATION	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$200,000	\$200,000
TDA / LTF 4.5	\$297,100	\$100,100	\$180,000	\$8,900	\$58,500	\$139,500	\$45,000	\$0	\$829,100
TOTAL OPERATING REVENUE	\$1,341,000	\$349,500	\$750,500	\$18,500	\$130,000	\$310,000	\$100,000	\$200,000	\$3,199,500
NON-EOC AGENCY MATCH FUNDS *									
OPERATING EXPENSES					\$58,500	\$139,500	\$45,000		\$243,000
DIRECT OPERATING EXPENSES									
A. Service Contracts	\$0	\$0	\$0	\$0	\$58,500	\$139,500	\$45,000	\$200,000	\$443,000
B. Direct Operating Costs									
(1) Fuel	\$101,500	\$11,000.00	\$49,500.00	\$1,500.00	\$0	\$0	\$0	\$0	\$163,500
(2) Maintenance/Registration	\$104,500	\$11,000.00	\$47,500.00	\$1,000.00	\$0	\$0	\$0	\$0	\$164,000
(3) Depreciation/Interest/Vehicles	\$1,000	\$0.00	\$500.00	\$0.00	\$0	\$0	\$0	\$0	\$1,500
(4) Insurance	\$51,500	\$6,500.00	\$28,000.00	\$500.00	\$0	\$0	\$0	\$0	\$86,500
(5) Uniform Costs	\$0	\$500.00	\$3,500.00	\$0.00	\$0	\$0	\$0	\$0	\$4,000
(6) Radio Service	\$500	\$0.00	\$0.00	\$0.00	\$0	\$0	\$0	\$0	\$500
(7) Contingency- Fuel/Misc.	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL DIRECT OPER EXPENSES	\$259,000	\$29,000	\$129,000	\$3,000	\$58,500	\$139,500	\$45,000	\$200,000	\$863,000
TRANSIT PERSONNEL									
A. Drivers	\$289,000	\$80,000.00	\$211,000.00	\$3,500.00	\$0	\$0	\$0	\$0	\$583,500
B. Supervision/Dispatch/Admin.	\$233,500	\$75,500.00	\$200,000.00	\$2,500.00	\$0	\$0	\$0	\$0	\$511,500
C. Fringe Benefits	\$321,000	\$105,500.00	\$60,500.00	\$3,000.00	\$0	\$0	\$0	\$0	\$490,000
TOTAL PERSONNEL EXPENSES	\$843,500	\$261,000	\$471,500	\$9,000	\$0	\$0	\$0	\$0	\$1,585,000
ADMINISTRATION									
A. Fresno EOC Administration	\$192,500	\$47,000	\$108,000	\$1,500	\$0	\$0	\$0	\$0	\$349,000
B. Telephone/Utilities	\$24,000	\$4,000.00	\$29,000.00	\$0.00	\$0	\$0	\$0	\$0	\$57,000
C. Supplies	\$9,500	\$2,000.00	\$5,500.00	\$0.00	\$0	\$0	\$0	\$0	\$17,000
D. Miscellaneous	\$9,000	\$6,500.00	\$7,500.00	\$5,000.00	\$0	\$0	\$0	\$0	\$28,000
TOTAL ADMIN EXPENSES	\$235,000	\$59,500	\$150,000	\$6,500	\$0	\$0	\$0	\$0	\$451,000
TOTAL OPERATING EXPENSES	\$1,337,500	\$349,500	\$750,500	\$18,500	\$130,000	\$310,000	\$100,000	\$200,000	\$3,196,000